



ITI LIMITED

MSP WEST ZONE MUMBAI OFFICE

Ref : BBP/COMP/MSP-WZ/MUM/2021-22

September 08, 2021

Sub : Comprehensive AMC for Computers, Laptop and Printers

- ITI Limited MSP-WZ Mumbai office is having 09 (Nine) Computers, 02 (Two) Laptop and 06 (Six) Printers and the details are as under :

SL.NO.	PC	QUANTITY
1	i5	06 Nos.
2	i3	02 Nos.
3	CORE 2 DUO	01 Nos.
	TOTAL :	09 Nos.

SL.NO.	Laptop	QUANTITY
1	Lenovo Thinkpad-1 No. and ACER Brand 1 No.	02 Nos.

SL.NO.	PRINTER BRAND	QUANTITY
1	HP LASERJET 1020	03 Nos.
2	HP LASERJET Pro MFP M128fn	01 No.
3	EPSON - L 3150 Wi Fi	01 No.
4	SAMSUNG -X res M 2876 FD	01 No.

- Interested parties may submit their online quotations on our e-mail id Mumbai_ro@itild.co.in and kusumbakshi@hotmail.com and thereafter subsequently in sealed envelope indicating "**Quotes for Comprehensive AMC for Computers & Printers**" so as to reach our office at **M/S. ITI Limited, 1st floor, National Insurance Building, 27, A.K. Nayak Marg, Fort, Mumbai - 400 001 on or before 27.09.2021 by 15.30 hrs.**
- Received quotations will be opened on 29.09.2021 at 15.30 hrs.
- Interested parties may submit their quotes as per the following prescribed format only.**

SL.NO.	DESCRIPTIONS	
	COMPUTERS	RATES PER COMPUTER PER ANNUM
1	i5	
2	i3	
3	CORE 2 DUO	
	LAPTOP	RATES PER COMPUTER PER ANNUM
1	LENOVO THINKPAD	
2	ACER	

	PRINTERS	RATES PER PRINTER PER ANNUM
1	HP LASERJET 1020	
2	HP LASERJET Pro MFP M128fn	
3	EPSON - L 3150 Wi Fi	
4	SAMSUNG -X ress M 2876 FD	

Please submit quotation along with the following details :

- The details of spares which will be replaced by you at free of cost
- The details of spares which do not come under comprehensive AMC and for replacement of such spares extra charges will have to be paid by ITI Limited additionally.
- **Rates have to be quoted by the party for Comprehensive AMC only.**
- **Acceptance / Rejection of any of the offers OR all the offers would be at our Management's discretion without assigning any reason to the party.**

TERMS AND CONDITIONS OF COMPREHENSIVE AMC ARE AS UNDER :

- You will ensure for preventive maintenance on monthly basis. Apart from preventive maintenance, the complaint lodged by us for malfunctioning of any of the computers and printers should be attended on the same day itself.
- **During AMC period, you have to take care of total IT and Networking system presently being functioned in our office.**
- Since this contract is comprehensive one, repair and replacement of the electronic components would be your sole responsibility without any additional charges payable by us.
- You will responsible for any damages occurred during preventive maintenance / repairs and rectifying of such damages would be your sole responsibility.
- Any Computer, Laptop and Printer added for maintenance or deleted from the maintenance contract will be intimated to you and pro-rata payment will be made to you accordingly.
- Payment will be made on quarterly basis after satisfactory service only.
- The contract will be terminated by giving Thirty days notice on either side in case of any breach of terms and conditions of the AMC as well as service being provided by you found to be unsatisfactory.
- **"SECURITY DEPOSIT" equivalent to one quarter amount is payable through DEMAND DRAFT to ITI Limited** by the party at the time of awarded AMC to ensure uninterrupted and satisfactory service. No interest is payable on security deposit and the same will be refunded on satisfactory completion of AMC period.
- Security Deposit paid by the party shall be forfeited in case of any breach of terms and conditions of the contract.

For ITI LIMITED

(ANJU PRASAD)
DGM – HR
MUMBAI